

# Singclaw Product Terms of Service

Updated at: [2026.04.08]

## 1. Application and Acceptance of the Product Terms

**1.1** These Singclaw Product Terms of Service (the “Product Terms”) describe the general terms and conditions applicable to your download, installation, access to and use of the products and services (the “Products” or the “Services”), as well as any purchases, subscriptions or transactions that you may make within the Products (including in-app purchases, if applicable) offered or made available through the Singclaw website currently located at the URL: [www.singclaw.ai](http://www.singclaw.ai) (the “Singclaw”). This document is a legally binding agreement between you as the user of the Products and Singdata Private Limited (operating under “Singclaw”).

**1.2** By downloading, installing, accessing or using the Products, or by making any purchase within the Products, you agree to accept and be bound by these Product Terms. You may be required to enter into a separate agreement, whether online or offline, with Singclaw for i) use of the Singclaw; or ii) purchase of the Products or any other products or services offered by Singclaw (“Additional Agreements”). If there is any conflict or inconsistency between these Product Terms and any Additional Agreement, the Additional Agreement shall take precedence over the Product Terms only in relation to the portion of the Products governed by the conflicting Additional Agreements.

**1.3** Please do not download, install, access, use or purchase the Products if you do not agree and accept all of the Product Terms and/or Additional Agreements (if applicable).

**1.4** Singclaw may amend the Product Terms from time to time. Where such changes are material, we will provide reasonable prior notice (such as via the Products or website). Your continued use of the Products or continued purchases after such notice constitutes your acceptance of the updated Product Terms. If you do not agree, you must stop using the Products.

## 2. Contracting Entity

**2.1** The Singclaw entity that you are contracting with is Singdata Private Limited, a company incorporated in Singapore.

**2.2** Some Products or services of the Singclaw may be offered or provided by Singclaw's affiliates on behalf of Singclaw.

**2.3** You may be required to create an account to access certain features of the Products or to make purchases. You agree to provide accurate, current and complete information and to keep such information updated. You are responsible for safeguarding your account credentials and for all activities conducted under your account.

### **3. General Product Terms**

The following General Product Terms are applicable to the use of all Products offered on the Singclaw:

**3.1** Singclaw may, at its sole discretion, determine the availability, features and functions of the Products, including any paid or free features, which may vary by user, region or device.

**3.2** You agree to comply with any applicable technical documentation, usage guidelines and third-party license terms made available to you in connection with the Products.

**3.3** You agree to use the Products in compliance with all applicable laws and regulations, including any use of AI Features and Generated Content. You shall not use the Products for any unlawful, harmful, fraudulent or abusive purposes.

**3.4** Singclaw may from time to time perform maintenance, updates or upgrades to the Products. Such updates may be automatic or require user action.

**3.5** Singclaw may assign, transfer or novate its rights and obligations under these Product Terms to any of its affiliates or in connection with a merger, acquisition, restructuring or sale of assets, provided that such transfer will not materially adversely affect your rights under these Product Terms. Where required by applicable law, Singclaw will provide you with reasonable notice of such assignment or novation. Your continued use of the Products after such notice shall constitute your acceptance of such assignment or novation. You may not assign or transfer your rights or obligations under these Product Terms without Singclaw's prior written consent, except where such restriction is prohibited by applicable law.

**3.6** Certain features of the Products may require payment, including in-app purchases, subscriptions or other paid services ("Paid Services").

(a) The Products may offer optional Paid Services. You are not required to purchase Paid Services to use the basic features of the Products unless otherwise specified.

(b) All purchases may be processed through third-party platforms (such as app stores). Your purchase is subject to the terms and conditions of such platforms in addition to these Product Terms.

(c) Except as required by applicable law or the policies of the relevant platform, all payments are non-refundable.

(d) Singclaw reserves the right to change pricing, introduce new charges, or modify the features of Paid Services at any time, provided that such changes will not affect purchases already completed.

(e) For subscription-based Paid Services, subscriptions may automatically renew unless cancelled in accordance with the applicable platform rules.

**3.7** Subject to your compliance with these Product Terms, Singclaw grants you a limited, non-exclusive, non-transferable, non-sublicensable and revocable license to download, install and use the Products for your personal, non-commercial use.

**3.8** You shall not:

(a) reverse engineer, decompile or attempt to extract source code of the Products;

(b) use the Products in violation of any law or regulation;

(c) interfere with or disrupt the integrity or performance of the Products;

(d) use the Products or AI Features to generate or distribute unlawful, harmful or misleading content.

**3.9** All intellectual property rights in and to the Products remain the property of Singclaw or its licensors. No rights are granted to you other than as expressly set out in these Product Terms.

**3.10** The Products may automatically download and install updates, upgrades or additional features. You agree that such updates may be applied without prior notice where necessary for security, compliance or functionality purposes.

**3.11** You must be at least 18 years old to use the Products. By using the Products, you represent and warrant that you meet this age requirement.

## **4. General Provisions**

**4.1** These Product Terms constitute the entire agreement between you and Singclaw with respect to the Products.

**4.2** You and Singclaw are independent contractors, and no agency, partnership, joint venture or employment relationship is created.

**4.3** If any provision is held to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

**4.4** Singclaw's failure to enforce any right shall not constitute a waiver.

**4.5** To the maximum extent permitted by applicable law, the Products are provided on an "as is" and "as available" basis. Singclaw disclaims all warranties, whether express, implied or statutory, including any warranties of merchantability, fitness for a particular purpose, and non-infringement. Singclaw does not warrant the accuracy, reliability or quality of any Generated Content.

**4.6** To the maximum extent permitted by law, Singclaw shall not be liable for any indirect, incidental, special, consequential or punitive damages. In any event, Singclaw's total liability arising out of or in connection with the Products shall not exceed (i) for non-paid users, USD 100; or (ii) the total actual fees paid by you to Singclaw for the Paid Services during the relevant subscription period, whichever is higher.

**4.7** This Agreement shall be governed by the laws of Singapore. Nothing in this clause shall deprive you of any mandatory consumer protection rights under the laws of your country of residence.

## **5. AI-Generated Content and Responsible Use**

**5.1** The Products include conversational and report-generation features powered by generative artificial intelligence ("AI Features"), which may generate text, summaries, analyses, recommendations, or other materials ("Generated Content" or "Output"). Such Generated Content is produced by probabilistic models and may contain errors, omissions, or inaccuracies.

**5.2** Generated Content is provided for general informational purposes only and does not constitute professional advice (including legal, financial, investment, medical, or other regulated advice). You shall not rely on Generated Content as a sole basis for any decision, including business, legal,

financial, or operational decisions. You are solely responsible for independently verifying the accuracy and suitability of any Generated Content.

**5.3** Where you use the Products or Generated Content for commercial purposes, including internal business operations, client services, or decision-making:

- (a) you assume all risks arising from such use;
- (b) you are solely responsible for any outcomes, decisions, or actions taken based on Generated Content;
- (c) you shall ensure appropriate human review and oversight before relying on Generated Content in any material context.

**5.4** You shall not use the AI Features to:

- (a) generate unlawful, harmful, defamatory, obscene, or misleading content;
- (b) impersonate any person or entity or misrepresent affiliation;
- (c) generate content that infringes intellectual property or privacy rights;
- (d) create or distribute spam, misinformation, or malicious content;
- (e) develop or train competing AI models
- (f) use the AI Features for fully automated decision-making that produces legal, financial, or similarly significant effects without human review.

**5.5** You acknowledge that:

- (a) Generated Content may not be unique and may be similar to content generated for other users;
- (b) Singclaw does not guarantee that Generated Content is free from third-party rights;
- (c) ownership (if any) in Generated Content is subject to applicable law, and Singclaw makes no representations regarding the enforceability of such rights.

**5.6** To the extent permitted by applicable law and subject to the Privacy Policy, Singclaw may process Input and Generated Content solely to operate and maintain the AI Features, ensure the security of the Products, and comply with legal obligations. Singclaw does not use your Input or Generated Content

to train, develop, or improve its machine learning models or those of its third-party providers.

**5.7** You agree to indemnify, defend, and hold harmless Singclaw and its affiliates from and against any claims, damages, losses, liabilities, costs, and expenses (including legal fees) arising out of or in connection with:

(a) your use of the AI Features or Generated Content;

(b) your reliance on Generated Content in business or decision-making contexts;

(c) your violation of these Product Terms or applicable laws.

**5.8** AI Features may be subject to limitations, including usage caps, rate limits, or availability constraints. Singclaw reserves the right to modify, suspend, or discontinue AI Features at any time.